

FAQ CONDITIONS OF ENTRY AND STAY IN *THE ISLANDS OF TAHITI*

Prior to departure:

- **INSURANCE : What type of insurance should I have ?** You should have a travel insurance covering Covid-19 medical expenses **OR** personally assume all expenses related to cost of care including hospitalization, confinement, or repatriation, should the visitor fall ill during their stay
- **TEST : Do I need to provide a medical certificate if I already have a compulsory Covid Test result?** No, you only need to present a negative result to the SARS-CoV-2 virus genome test (e.g. the SARS-CoV-2 RT-PCR test) to the airline staff upon check-in prior to boarding the flight to French Polynesia
- **TEST : Is there any other type of certification that I can provide if I cannot find a health facility guaranteeing results within 3 days ?** Only a SARS-CoV-2 virus genome test (e.g. the SARS-CoV-2 RT-PCR test).
- **TEST : Does a child need a Covid test to travel to *The Islands of Tahiti*?** A SARS-CoV-2 virus genome test (e.g. the SARS-CoV-2 RT-PCR test) has to be carried out by all travelers from 11 years old in a health authority center (hospital, clinic, medical centre, Covid-19 testing Center, or medical analysis laboratory) within 3 days before the flight to Tahiti (at the passenger's expense).
- **RESERVATION / CHANGE / CANCELLATION POLICY : What if I test positive prior to departure : will the industry partners offer flexible cancellations conditions? Is there a common policy on cancellation?** Yes, *Tahiti Tourisme* set up a common policy with most of the local partners offering greater flexibility in terms of reservation, postponement or cancellation conditions to potential travelers. For any new reservation made between May 1st and September 30th, 2020 concerning a stay in French Polynesia between July 15th, 2020 and June 30th, 2021, modifications and cancellations can be done without penalty; in case of cancellation, prepayments may be refunded within 12 months from the initial date of stay at the latest.
- **ETIS SANITARY FORM : Is it possible to download the sanitary entry form before the departure?** The Sanitary entry form is filled online on the dedicated digital platform ETIS.pf [Electronic Travel Information System] which will be available early July 2020. Once completed a receipt will be issued in return. This receipt must be presented upon check-in at the airline company together with the test results to be able to board the flight to French Polynesia. It is preferable to present a printed copy of this receipt for faster process upon arrival but a digital file (tablet, cell phone) is acceptable as long as it can be presented also upon arrival.

- **ETIS SANITARY FORM : Is there a fee for the sanitary form?** The Sanitary entry form is free of charge.

Upon arrival During the stay :

- **SELF TEST : How will I obtain my Covid-19 Self testing Kit ?** All Travellers from 6 years old to french Polynesia will receive an envelope containing the Kit upon disembarking at Tahiti airport with all instructions to perform a self test 4 days after your date of arrival.
- **SELF TEST : How can I give my self-test sample to the health authorities ?** Please give it to the hotel reception or guest house owner. If you are not staying in a hotel, the envelope includes a list of sanitary center where you can deposit your sample.
- **SELF TEST : How will I obtain my results ?**
Only positive tests are identified, therefore, you will not receive any results unless you are tested positive and you will be contacted if this is the case.
- **TEST : Will random test will take place?** as part of health prevention, the Ministry of Health of French Polynesia may carry out some test to visitors, at the request of a health representative
- **MASK : Will local partners provide masks or should I come with disposable masks for the whole stay?** Wearing the mask is recommended (from the age of 11 years old). Most chemists around the island sell disposable mask but it is recommended to use reusable masks during your stay (plenty of seamstresses sell reusable mask in town, in Tahiti).
- **MEDICAL EXPENSES : If I become sick and have to be taken into quarantine, who will pay for this specific part of the stay?** A traveler personally assumes ALL expenses related to cost of care including hospitalization, confinement, or repatriation.
- **AIR TAHITI : Will Air Tahiti add flight?** You can find the current flight schedule on the official website of [Air Tahiti](#)
- **TEST PRIOR TO DEPARTURE : Where can I get a COVID-test ?** Visitor that requires a COVID-test prior the departure flight to their home country can go to the [Institute Louis Malarde](#) in Papeete - Tahiti in order to get tested. Travellers should present their airline ticket to their final destination.
- **TEST PRIOR TO DEPARTURE COST : What's the cost of a COVID-test in Tahiti?**
Price of the test is 22 500 XPF per person.

Curfew:

- **Which islands are under curfew orders?**
This measure applies to Tahiti and Moorea since these areas correspond to strong increases in the number of cases and high circulation of the virus.
- **What are the exact hours and duration of the curfew?**
All outings, traffic or movement in public areas are prohibited every day between 9 pm and 4 am from Saturday, October 24 to Monday, November 16, 2020.
- **What are the conditions applicable for tourism professionals and travelers?**

- **for the air sector**, in relation to the management of international night flights (airlines, ground transport companies and accommodation suppliers providing airport transfers to and from the airport) :

Workers whose working hours exceed the curfew hours will have to present a proof of obligatory professional travel, either individual or established by the employer. [The certificate can be downloaded HERE on the website of the High Commission.](#)

- **for the maritime sector** in relation to the management of maritime shuttles (shipping companies, ground transport companies and accommodation providers providing transfers to and from the ferry terminal):

Workers whose working hours exceed those of the curfew will have to present a proof of obligatory professional travel, either individual or established by the employer. [The certificate can be downloaded HERE on the website of the High Commission.](#) Maritime shuttles will continue to operate as they do today.

- **for the hotel industry** (hotels and Tahitian Guesthouses) :

Workers whose working hours exceed the curfew will have to present a proof of obligatory professional travel, either individual or established by the employer. [The certificate can be downloaded HERE on the website of the High Commission.](#) Restaurants in hotels must close at 9pm. Room service can be offered after 9 pm. Guests should be back in their hotel or Tahitian Guesthouses for 9pm.

- **for restaurants** (excluding hotels) :

Employees whose working hours exceed the curfew will have to present a proof of obligatory travel, either individual or established by the employer. [The certificate can be downloaded HERE on the website of the High Commission.](#) Home deliveries will remain possible. Restaurants will have to close at 9pm and customers will have to return home before 9pm.